

Trippas White Group Privacy Policy

1. Personal Data Collection and Usage

We collect personal data when you interact with us, such as:

- Making reservations or bookings.
- Subscribing to our newsletters or other communications.
- Participating in events or promotions.
- Providing feedback or contacting us for support.

Explicit Consent: We only collect and store your data if you have explicitly consented. If you do not provide consent, we do not collect or use your information for any purpose.

No Gambling Data: Unlike some organisations, Trippas White Group does not engage in or manage gambling-related activities. As such, no data is collected or used for such purposes.

2. Newsletter Subscriptions

If you subscribe to our newsletters, your data (e.g., name and email address) is used solely to send updates, promotions, and relevant content. Subscription is always based on your explicit consent.

Opting Out: You can withdraw your consent at any time by clicking the "unsubscribe" link in our emails or contacting us directly. Once we receive your request, we promptly remove your data from our mailing lists.

3. Financial Information

We Do Not Store Financial Data:

- Trippas White Group does not collect or retain sensitive financial information.
- Payment transactions are securely processed through trusted, compliant third-party payment providers.

Zero Financial Records: At no time do we retain your payment details, ensuring your financial data is never stored in our systems.

4. Data Retention and Deletion

We retain personal data only as long as it is required for the purpose you consented to, and no longer.

Data Deletion Process:

1. We review and verify your request to delete personal data.
2. We ensure no sensitive financial data exists in our records.
3. We erase all requested personal data, including from communications and marketing databases.
4. We confirm with you that the deletion process is complete.

5. Protecting Your Data

We implement industry-standard security measures to safeguard your data against unauthorized access, misuse, or alteration.

No Data Without Consent: Your personal information is only collected and stored when you explicitly agree, ensuring compliance with all privacy laws.

6. Your Privacy Rights

You have the right to:

- Access the personal data we hold about you.
- Request corrections to inaccurate or incomplete data.
- Withdraw consent for marketing communications.
- Request the deletion of your personal data.

7. Commitment to Transparency

We are fully committed to transparency and accountability in handling your personal information. Your trust is at the core of our operations, and we continuously strive to meet the highest standards of privacy protection.

At Trippas White Group, your privacy and security are non-negotiable. If you have any concerns or questions, do not hesitate to reach out.